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 Orders

Orders

An order is a committed cart with a charged payment method. Orders are immutable in all fields except `status`, `fulfilment`, and `metadata`.

Object

Field	Type	Notes
<code>id</code>	string	<code>order_...</code> , ULID
<code>cart_id</code>	string	<code>cart_...</code> , frozen at order creation
<code>customer_id</code>	string?	<code>cust_...</code> if a known customer
<code>line_items[]</code>	array	Snapshot of cart at order creation
<code>currency</code>	string	ISO 4217
<code>subtotal_cents</code>	integer	Before tax + shipping
<code>tax_total_cents</code>	integer	
<code>shipping_total_cents</code>	integer	
<code>total_cents</code>	integer	Charged to the customer
<code>tax_calculation_source</code>	enum	<code>zephyr</code> , <code>stripe_tax</code> , <code>avalara</code>
<code>status</code>	enum	<code>created</code> , <code>paid</code> , <code>partially_refunded</code> , <code>refunded</code> , <code>cancelled</code>
<code>livemode</code>	boolean	<code>false</code> in test mode

placed_at	timestamp	When the customer confirmed the order
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Endpoints

Method	Path	Purpose
GET	/v1/orders	List, paginated
GET	/v1/orders/{id}	Retrieve
PATCH	/v1/orders/{id}	Update (status, fulfilment, metadata only)
POST	/v1/orders/{id}/refunds	Refund full or partial
POST	/v1/orders/{id}/cancel	Cancel before fulfilment

Refunds

```
curl -sS https://api.zephyrcart.io/v1/orders/order_01HXY8.../refunds \
-H "Authorization: Bearer $ZEPHYR_API_KEY" \
-H "Idempotency-Key: $(uuidgen)" \
-d '{
  "amount_cents": 1490,
  "reason": "requested_by_customer",
  "metadata": { "ticket": "ZD-31427" }
}'
```

reason is one of requested_by_customer, duplicate, fraudulent. The deprecated free-text note field still works but will be removed in v2 — see the [Changelog 2026-05-30](#).

Cancellation

An order can be cancelled before its first fulfilment is recorded. After that, you refund instead. The transition is irreversible.

```
curl -X POST https://api.zephyrcart.io/v1/orders/order_.../cancel \
-H "Authorization: Bearer $ZEPHYR_API_KEY"
```

Webhook events

- `order.created` — fired once, on placement.
- `order.updated` — fired on any mutable-field change.
- `order.refunded` — fired on each refund, including partials.
- `order.cancelled` — fired once.

Full reference: [Webhooks](#).